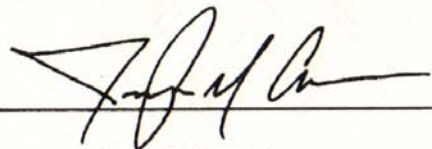


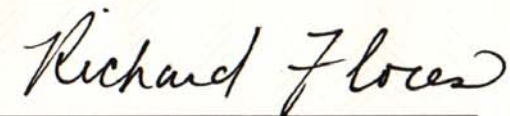
Certificate of Completion

Chris Howell

Has Completed
Dell Computer Corporation
Technical Support
Training T51 Convergys
Sep-99



Joseph M. Callan
Manager of Performance Development



Trainer