

# GENESIS MONTHLY REPORT



## SCANNER DEPLOYMENT

GENESIS document imaging devices currently capture 100% of US international outbound shipments and Signature Record (SigRec) sheets on a daily basis. The capture of US domestic airbill documents is being accomplished in approximately 30% of US station and ramp locations.

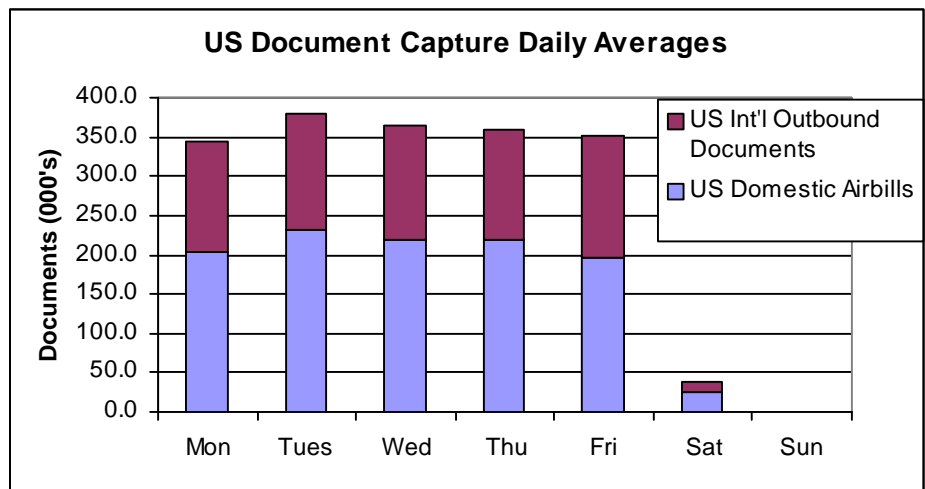
The daily average numbers of documents captured by GENESIS devices is tabulated below. On a busy day GENESIS document imaging devices capture over 750,000 documents. GENESIS currently captures more than 15.7 million documents on a monthly basis in over 850 locations around the world!

US Locations	780
US Scanners	906
Int'l Locations	
GENESIS	11
IFR	67
Int'l Scanners	
GENESIS	39
IFR	106
Total Locations	858
Total Scanners	1051

## DAILY AVERAGES

The chart at right, and table below, display the daily average trend of documents captured in US stations and ramps.

This chart does not include the SigRec documents or the Revenue Retrieval documents that are also captured by GENESIS in the US.



### US Document Capture Daily Averages

	Mon	Tues	Wed	Thu	Fri	Sat	Sun
US Domestic Airbills	203,355	233,062	219,135	218,407	196,399	25,272	263
US Int'l Outbound Documents	140,255	147,425	145,664	141,680	155,646	13,231	15

### International Document Capture Daily Averages

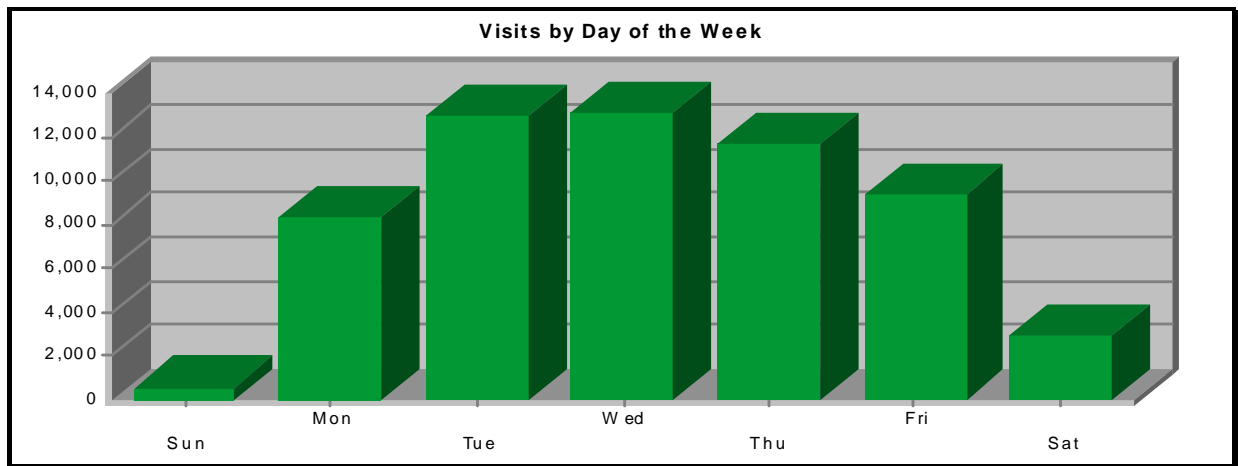
	Mon	Tues	Wed	Thu	Fri	Sat	Sun
APAC GENESIS Documents	42,315	46,669	46,796	45,140	41,433	26,664	196

AIRBILLS BY DAY/MONTH (NUMBERS IN THOUSANDS)	Max Day	Monthly Totals
US Domestic Airbills	275.4	5,054.2
US Int'l Outbound Images	157.2	3,410.4
Revenue Retrieval Airbills	256.8	4,957.8
SigRec Documents*	63.6	1,203.9
	<b>US Total...</b>	14,626.4
APAC GENESIS Images *	46.8	1,121.5

\* Approximate based on partial month data for October.

## GENESIS WEB SITE

The data below shows the daily averages of visits to the GENESIS website for the month of October. The GENESIS production website contains over 30 pages of reports and administrative screens, as well as the document retrieval page. The document retrieval capability enables FedEx employees anywhere in the world to instantly display and print shipment document images stored in the Global Document Archive.



### Accomplishments

- Successfully accomplished the GENESIS R5.9 and R6.0 software releases to the US and Singapore. Release 5.9 was a major upgrade to the Global Document Archive (GDA) that has significantly increased its ability to archive the expected US volume of images on a daily basis. Release 6.0, which coincided with the October Corporate Load, included the new RWC system and minor upgrades to GENESIS to reduce duplicates and filter airbill backsides that have significantly improved US scanning issues.
- Changes to the GENESIS workflow were successfully tested (R6.1) and are scheduled to load on 11/2 in the US and Singapore.
- Deployment of GENESIS to additional APAC and LAC locations was put on hold until US inbound clearance issues can be resolved with the CDD system that distributes documents to FTN. Meetings with the CDD development team continued through the month of October to resolve system availability and timeliness issues.
- US domestic scanning compliance issues were resolved resulting in daily compliance rates averaging 99.4%. One ad-

ditional issue with the Genscan application is being worked to resolve a problem capturing tracking numbers that is impacting compliance rates for a few station locations each night.

### Future Plans

- The Revenue Workflow Controls (RWC) Domestic system will begin a limited deployment in Module F until the Global Invoicing group moves to their new home.
- The RWC Export system for the International Customer Invoicing group began design and is schedule for delivery in the June '03 load.
- GENESIS R6.1 workflow changes will enhance the timeliness of images captured in APAC for US inbound clearance processing starting on November 4th.
- SDC began the scope planning and requirements analysis phase for the June '03 corporate load for GENESIS Release 8.0.
- The go/no-go decision on resuming the US domestic airbill scanning rollout is scheduled for November 7th.